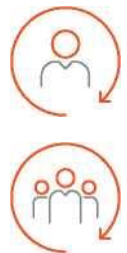


Case Study: Order Processing for ShareBite

The Leading **US Food Ordering Platform** is working with **Staff India** to process real-time orders for meals.

PAINS AND SOLUTIONS:

1. The client needed a team mixed of full and part-timers to process the real-time orders.
2. The orders need to be processed immediately as they arrive. And in the pick eating hours, it is quite challenging to maintain the orders.



THE RESULT

The Client started with a full-time employee to work 10 hours a day and another 3 part-timers to work 4-5 hours during the pick hours.

- With a little initial training, the team was able to process the orders in real-time.
- The remote team is working mostly independently with little guidance.
- Reduced up to 80% cost on staff salaries.
- The client has cover for 7days a week, 365 days a year.
- The order processing has become really smooth and on time which has contributed to the continuous growth of the business.

Staff India offers dedicated virtual employees to our clients for the various back office roles. This could be a wide range of roles from web developers through to multi skilled virtual employees.

You are an individual, not a number. We value all our clients.